

Redeeming coupon codes Swiss Runners Ticket



Where can the coupons be redeemed?

Coupons can be redeemed online at www.sbb.ch/en/timetable, on the SBB app or at the ticket counter.

How can I pay for my ticket at the ticket counter?

Take your two coupon codes (one for the outward journey and one for the return journey) and your confirmation e-mail from the organiser of the running event to your nearest ticket counter and give them to the counter staff. They will book the journey you want and issue the public transport ticket to you directly.

How can I pay for my ticket online?

To redeem the coupon, visit www.sbb.ch/en/timetable or go via the offer page of the running event you wish to attend: [Swiss Runners Ticket: by public transport to the running event | SBB](#)

1. Choose the route you want (e.g. for the Reusslauf: from where you live to Bremgarten). The destination is always the stop closest to the running event.
2. Enter the date or the day of your outward journey and the time you would like to travel. Then click the 'Search for connection' button.
3. Select the connection you want and then click the red button 'From CHF xx.xx'.
4. Now buy the ticket for your outward journey (buy the ticket for your return journey separately in a second process).
5. Select the travel options: Single journey (not return journey!), 2nd class, 'Full price' or 'With Half Fare Travelcard' if you have a Half Fare Travelcard. Then click the red 'Continue' button.
6. If you see a variety of ticket options, please make sure to select **Point-to-Point ticket**. **Please note:** if you select the supersaver ticket, this will only be valid on the selected connection at the specified time (not for the whole day). For more flexibility, we recommend that you **do not** choose a supersaver tickets. If you do not see a selection of ticket options, continue to point 9.
7. If you want, you can select the City Upgrade so you can travel by local public transport (tram/bus) on the outward journey if required.

Zug → Luzern
 Sa. 27.04.2024, 22 min
 08:03 ————— 08:25

Single journey
Return journey
2nd class
1st class

1 Passenger Half Fare Travelcard
 1x 0x 0x

[Sign in](#) [Purchase as a guest](#)

Single journey.

Point-to-point Ticket CHF 6.30

Supersaver Ticket CHF 3.20 [%]

1x Supersaver Ticket, Half-Fare Travelcard ⓘ CHF 3.20

Valid: Only for the selected connection
 Sat, 27.04.2024 Departure 08:03, Arrival 08:25

Total CHF 3.20 Continue

Zug → Luzern
 Sa. 27.04.2024, 22 min
 08:03 ————— 08:25

Single journey
Return journey
2nd class
1st class

1 Passenger Half Fare Travelcard
 1x 0x 0x

[Sign in](#) [Purchase as a guest](#)

Single journey.

Point-to-point Ticket CHF 19.50

Upgrade City Zug ⓘ

Upgrade City Luzern ⓘ

1x City-Ticket including Upgrade City Zug and Upgrade City Luzern, Half-Fare Travelcard ⓘ CHF 19.50

Valid: Sat, 27.04.2024 until Sun, 28.04.2024 05:00

Supersaver Ticket CHF 3.20 [%]

Total CHF 19.50 Continue

8. If you are only travelling within a fare network (e.g. ZVV, A-Welle, Libero, Passepartout, etc.), the fare regulations of the relevant network will apply. You can see whether you will be travelling in a fare network by looking at the information below the route you have entered (see image below). Regional transport tickets have **time limits**. For more flexibility, we recommend changing the journey option to 'Return journey' and then defining the return journey using the 'Select return journey' button. You will then receive a Day Pass for the journey, which is not tied to a connection. In this case, you no longer need a separate ticket for the return journey.

Please note: the return journey must take place on the same day. If this is not the case, buy the return journey separately with the second coupon code.

Emmenbrücke, Bahnhof → Luzern, Bahnhof
Via Luzern, Bahnhof
Sa. 27.04.2024, 22 min
08:07 — 08:22

Single journey | Return journey | 2nd class | 1st class

1 Passenger Half Fare Travelcard
1 x 0 x 0 x

Sign in | [Purchase as a guest](#)

Single journey.

Passepartout Individual Ticket CHF 3.40

1x Passepartout Individual Ticket Zone 10, Half-Fare Travelcard ⓘ CHF 3.40
Valid: Sat, 27.04.2024 Departure 08:07
1 hour

Passepartout Day Pass CHF 6.80

Total CHF 3.40 [Continue](#)

Emmenbrücke, Bahnhof → Luzern, Bahnhof
Via Luzern, Bahnhof
Sa. 27.04.2024, 22 min
08:07 — 08:22

Single journey | Return journey | 2nd class | 1st class

1 Passenger Half Fare Travelcard
1 x 0 x 0 x

Sign in | [Purchase as a guest](#)

Single journey.

Passepartout Individual Ticket CHF 3.40

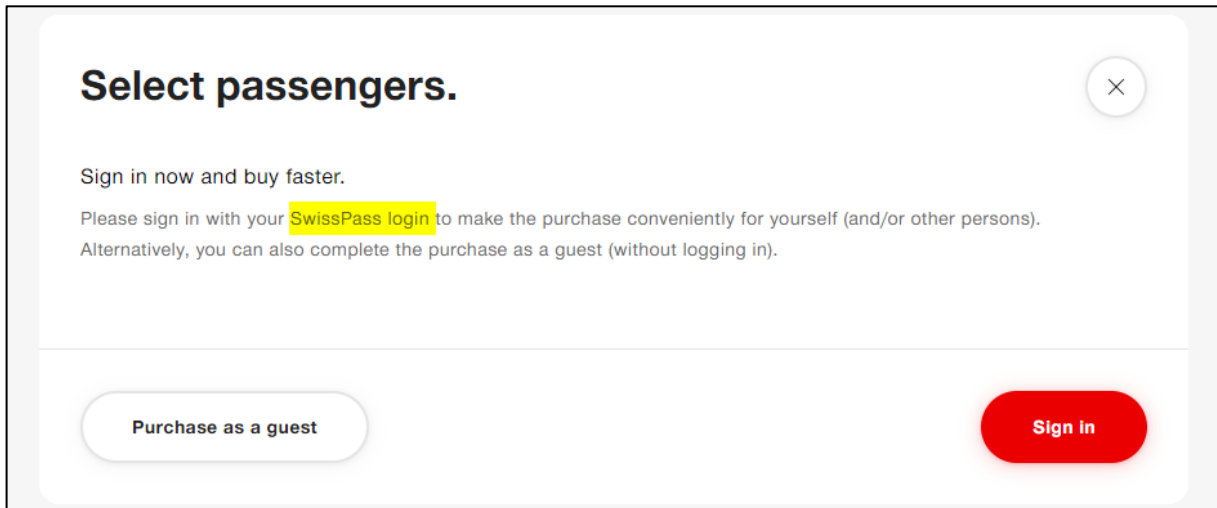
Passepartout Day Pass CHF 6.80

1x Passepartout Day Pass Zone 10, Half-Fare Travelcard ⓘ CHF 6.80
Valid: Sat, 27.04.2024 until Sun, 28.04.2024 05:00

Total CHF 6.80 [Continue](#)

9. When you click on 'Continue', you will be asked whether you would like to log in using your SwissPass or purchase the ticket as a guest.

Select your preferred option. If you have a SwissPass, you can buy your ticket using your SwissPass login and present it later for ticket inspection using the SBB Mobile app.



Select passengers.

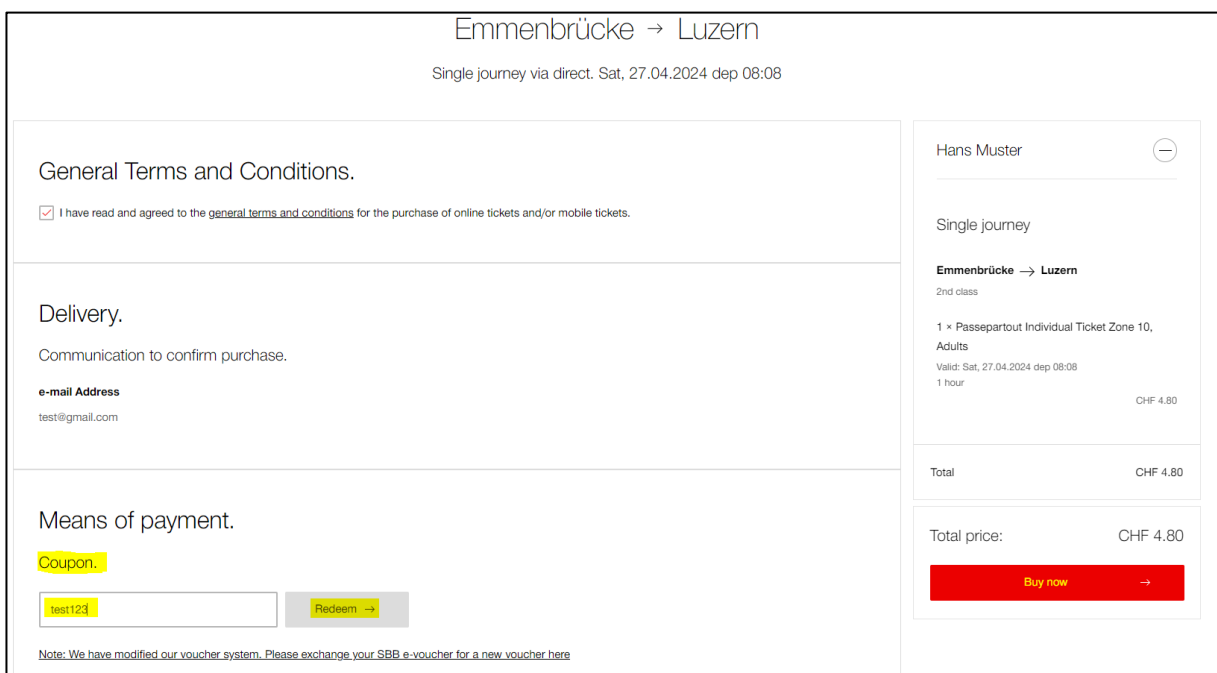
Sign in now and buy faster.

Please sign in with your **SwissPass login** to make the purchase conveniently for yourself (and/or other persons). Alternatively, you can also complete the purchase as a guest (without logging in).

Purchase as a guest **Sign in**

10. If you are buying as a guest, fill in the required personal details and click on 'Accept'. Please do not select 'Apply and add passengers'. Additional passengers with their own coupon codes must purchase their tickets in a separate purchase process.

11. Next, select 'Buy now' and enter your coupon code under 'Payment method'. Please note that the code must be entered correctly (upper/lower case and letter/number combinations) and is only valid once. Once the code has been redeemed, it cannot be used again. Then click on 'Redeem'.



Emmenbrücke → Luzern

Single journey via direct. Sat, 27.04.2024 dep 08:08

General Terms and Conditions.

I have read and agreed to the [general terms and conditions](#) for the purchase of online tickets and/or mobile tickets.

Delivery.

Communication to confirm purchase.

e-mail Address
test@gmail.com

Means of payment.

Coupon:

test123 **Redeem** →

Note: We have modified our voucher system. Please exchange your SBB e-voucher for a new voucher here

Hans Muster

Single journey

Emmenbrücke → Luzern

2nd class

1 × Passeptout Individual Ticket Zone 10, Adults

Valid: Sat, 27.04.2024 dep 08:08

1 hour

CHF 4.80

Total CHF 4.80

Total price: CHF 4.80

Buy now →

12. The total amount in the shopping basket on the right-hand side will now be discounted to CHF 0. Complete the process by clicking 'Buy'. You can see from the letters "COU" on the ticket whether the coupon has been redeemed. Even if the price is visible, your deposited means of payment has not been debited.
13. The confirmation of purchase can be presented electronically; you do not have to print it out. The ticket is usually displayed in the order confirmation e-mail itself or you will receive a link to download it. If you bought the ticket using your SwissPass login, go to your profile on SBB.ch. Your ticket will be listed there under 'Display orders' and you can present this for inspection. If you bought your ticket with a Half Fare Travelcard, you must show this for the inspection too.

Please note: the ticket you purchased online is personal, non-transferable and is only valid in conjunction with a valid official identification document (passport, ID card, travel pass) in the name of the person travelling. If you have a Half Fare Travelcard/GA Travelcard, this also counts as official ID.
14. To purchase the ticket for the journey back, repeat the process from the beginning with the route reversed (e.g. event location to where you live) and enter the coupon code you received for your journey back at the end.
15. If you have any questions, please contact the organiser directly or the SBB Contact Center on: 0848 44 66 88 (CHF 0.08/min.).

How do I redeem the coupon in the SBB app?

To redeem the voucher, open the SBB app and proceed in the same way as for online purchases by first selecting your desired route. Click on 'Tickets from CHF ...' and copy your code in the next step under 'Redeem coupon'. Your ticket is now also saved in the app, which you can show at the ticket inspection.

